ALI SAIEED

IT ENGINEER

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SKILLS

DevOps & Infrastructure Management: Managing testing and production servers, performance tuning, caching strategies (Redis, CDN), deployment automation, Git-based CI/CD workflows, and server monitoring.

Backend Systems Development: Architecting and deploying APIs, WebSockets for real-time communication, database design, and full backend setup for large-scale applications.

Networking & Infrastructure: Network design, configuration, and troubleshooting (Cisco, MikroTik, H3C)

Software/Web Development: Full-stack web and mobile development (Flutter, Dart, Laravel, PHP, WordPress, HTML, CSS)

ERP Implementation: Odoo ERP customization, integration, and automation

Security & Compliance: SIEM system implementation, network security, and data protection

Cloud & Virtualization: Virtual Machines, Docker, Kubernetes

Technical Support & Training: End-user support, system troubleshooting, IT staff mentoring

Artificial Intelligence & Automation: Utilizing AI tools for data analysis, automation, and workflow optimization

PROFILE

I'm the IT engineer you call when you need your **business to run smarter, faster, and stronger.** With hands-on expertise in **network engineering, system administration, software development, and IT project management**, I create and manage solutions that don't just work — they **help businesses grow.** From **optimizing performance to developing robust systems,** I combine technical skill with a results-driven mindset to turn complex challenges into opportunities for improvement.

EDUCATION

Bachelor's at Information Technology Engineering
Damascus University

WORK EXPERIENCE

DevOps & Backend Developer (Full-Time Remotely)

Portal Logistics   Jeddah, Saudi Arabia - Mar, 25 - July, 25

- Develop and maintain the **backend infrastructure** for a large **multivendor e-commerce platform** with **Laravel.**
- Configure and manage testing and production **Linux/WHM/cPanel servers**, optimizing application and database layers for performance and scalability.
- Implement **WebSocket** technology for real-time communication and develop robust **APIs** supporting high-volume transactions.
- Establish **GitHub-based CI/CD pipelines**, automated deployments, and version control systems for smooth development-to-production updates.
- Apply **caching strategies, database indexing**, and **performance tuning** to ensure fast, reliable service under heavy traffic.

Freelance IT Solutions Consultant (Web, Mobile & ERP)

(Freelance)   Aug, 2023 - Present

- Implement and administer **Odoo 18 ERP** for two companies, configuring modules **(accounting, inventory, HR, sales)** and training staff on best practices.
- Develop **full-stack web applications** using *Laravel, PHP, and WordPress,* with a focus on performance, scalability, and clean architecture.
- Build and deploy an **Android mobile app** using *Flutter and Firebase,* integrating **APIs**, implementing **state management**, and **optimizing UI/UX** for responsiveness and speed.

IT Manager & ERP Implementation Lead

Powerhouse Iraq   Baghdad, Iraq - Nov, 2021 - Aug, 2023

- Led the migration and customization of the company's accounting system to **Odoo 15 Community ERP**, ensuring seamless integration with sales, inventory, and marketing processes.
- Led cross-functional teams to optimize workflows, ensuring international standards in IT operations.
- Managed **network security, server maintenance, and IT policies,** ensuring system resilience and data integrity.
- Conducted **in-depth training** sessions to empower staff with ERP best practices and IT troubleshooting skills.
- Oversaw **IT infrastructure,** ensuring high availability and performance across on-site and remote environments.

KEY PROJECTS & ACHIEVEMENTS

Custom Odoo 15 ERP Implementation: Led a full-cycle implementation for an enterprise, optimizing business processes and automating workflows.

Restaurant Menu & Ordering App: Designed a user-friendly mobile ordering system for restaurants, streamlining customer interaction.

SIEM Security System (Graduation Project): Developed a cutting-edge Security Information & Event Management (SIEM) system, integrating Suricata, OsQuery, and eBPF for real-time threat detection and network monitoring.

Educational Center DB Management: Web-based educational management system built using *Laravel*. It provides an intuitive platform for managing students, instructors, courses, departments, and certificates
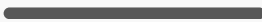
9+ Fully functional WordPress websites

5+ Android apps using Flutter and Dart

The first person to present the 3rd generation of *Electric Muscle Stimulation* **suites**, *Tanita Body Composition Analyzer*, and *LesMills Virtual Classes* in Iraq, with the exclusive distributor *PowerHouse Iraq*.

More at my Portfolio

LANGUAGES

Arabic ▬▬▬▬▬▬▬▬▬▬▬

English ▬▬▬▬▬▬▬▬▬

WORK EXPERIENCE

IT Products Manager (Part-Time)

Innovation Tower Trading   Baghdad, Iraq - Sep, 2022 - Aug, 2023

- Managed a portfolio of **10+ security and integrated technology products**, optimizing supplier relationships and product positioning.
- Negotiated **cost-effective deals** with suppliers to maximize profitability and market impact.
- Designed and delivered technical **training programs for sales and IT professionals.**
- Enhanced **company branding** by developing promotional materials and digital content.
- Led the **redesign of the company's online presence**, boosting customer engagement.
                                        https://itt-kubba.com/products/

Network Engineer

Al-Turath Group   Karbala, Iraq - Aug, 2020 - Nov, 2021

- Worked for *Alturath Group* on the project of *"Warith International Cancer Institute"* in Karbala.
- Implemented the **network infrastructure** for a **five-building hospital** complex, with 3-4 stories per building. Established stable, redundant connections using **STP Cat6 cables** within floors, and **fiber optic** armored cables between floors and buildings. Organized **communication rooms** on each floor with **dedicated switches**, leading to master communication rooms per building, all connecting to the main building housing the core **Server Room**.
- Configured **key network components** in the Server Room, including **MikroTik routers, Cisco firewalls, core switches, and a variety of servers**. Ensured **high availability and failover capabilities** across core devices to guarantee **network stability**.
- Deployed and managed **Unifi APs** throughout the hospital, using a **Unifi Controller** for centralized **Wi-Fi management**. Installed **Panasonic IP telephone** for seamless interdepartmental communication and implemented the **Schrack nurse call** system for improved patient care coordination.
- Configured **Hikvision NVRs** for **security monitoring** and supported **door access control** systems to secure sensitive areas.
- Implemented the **Fracarro DTV** system and **Master Clock System**, adding essential facilities to the hospital's infrastructure.

Owner

Intelligent and Innovation Center   Damascus, Syria - Jun, 2018 - Present

- Owned and operated an **educational center** specializing in children and students aged 3 to 15 years.
- The center featured five classrooms and was staffed by six teachers and supervisors, serving over 125 students.

IT Supervisor

Syrian Private University   Damascus, Syria - Feb, 2016 - Jul, 2018

- Monitored and maintained **computer systems and networks**.
- Diagnosed and resolved **hardware and software issues**.
- Configured new user accounts and profiles.
- Ensured **optimal performance** of computer systems for users.
- Installed and configured **operating systems and applications**.