ALI SAIEED

IT ENGINEER

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I'm the IT engineer you call when you need your business to run smarter, faster, and stronger. With hands-on expertise in network engineering, system administration, software development, and IT project management, I create and manage solutions that don't just work — they help businesses grow. From optimizing performance to developing robust systems, I combine technical skill with a results-driven mindset to turn complex challenges into opportunities for improvement.

PROFESSIONAL EXPERIENCE

DevOps & Backend Developer (Full-Time Remotely)

Portal Logistics   Jeddah, Saudi Arabia - Mar, 2025 - Nov, 2025

- Develop and maintain the **backend infrastructure** for a large **multivendor e-commerce platform** with **Laravel.**
- Configure and manage testing and production **Linux/WHM/cPanel servers**, optimizing application and database layers for performance and scalability.
- Implement **WebSocket** technology for real-time communication and develop robust **APIs** supporting high-volume transactions.
- Establish **GitHub-based CI/CD pipelines**, automated deployments, and version control systems for smooth development-to-production updates.
- Apply **caching strategies, database indexing**, and **performance tuning** to ensure fast, reliable service under heavy traffic.

IT Solutions Consultant (Web, Mobile & ERP)

Freelance   Damascus, Syria - Aug, 2023 - Present

- Implement and administer **Odoo 18 ERP** for two companies, configuring modules **(accounting, inventory, HR, sales)** and training staff on best practices.
- Develop **full-stack web applications** using *Laravel, PHP, and WordPress,* with a focus on performance, scalability, and clean architecture.
- Build and deploy an **Android mobile app** using *Flutter and Firebase,* integrating **APIs**, implementing **state management**, and **optimizing UI/UX** for responsiveness and speed.

IT Manager & ERP Implementation Lead

Powerhouse Iraq   Baghdad, Iraq - Nov, 2021 - Aug, 2023

- Led the migration and customization of the company's accounting system to **Odoo 15 Community ERP**, ensuring seamless integration with sales, inventory, and marketing processes.
- Led cross-functional teams to optimize workflows, ensuring international standards in IT operations.
- Managed **network security, server maintenance, and IT policies,** ensuring system resilience and data integrity.
- Conducted **in-depth training** sessions to empower staff with ERP best practices and IT troubleshooting skills.
- Oversaw **IT infrastructure,** ensuring high availability and performance across on-site and remote environments.

IT Products Manager (Part-Time)

Innovation Tower Trading   Baghdad, Iraq - Sep, 2022 - Aug, 2023
- Managed a portfolio of **10+ security and integrated technology products**, optimizing supplier relationships and product positioning.
- Negotiated **cost-effective deals** with suppliers to maximize profitability and market impact.
- Designed and delivered technical **training programs for sales and IT professionals.**
- Enhanced **company branding** by developing promotional materials and digital content.
- Led the **redesign of the company's online presence**, boosting customer engagement.

Network Engineer

Al-Turath Group   Karbala, Iraq - Aug, 2020 - Nov, 2021
- Worked for *Alturath Group* on the project of *"Warith International Cancer Institute"* in Karbala.
- Implemented the **network infrastructure** for a **five-building hospital** complex, with 3-4 stories per building. Established stable, redundant connections using **STP Cat6 cables** within floors, and **fiber optic** armored cables between floors and buildings. Organized **communication rooms** on each floor with **dedicated switches**, leading to master communication rooms per building, all connecting to the main building housing the core **Server Room**.
- Configured **key network components** in the Server Room, including **MikroTik routers, Cisco firewalls, core switches, and a variety of servers**. Ensured **high availability and failover capabilities** across core devices to guarantee **network stability**.
- Deployed and managed **Unifi APs** throughout the hospital, using a **Unifi Controller** for centralized **Wi-Fi management**. Installed **Panasonic IP telephone** for seamless interdepartmental communication and implemented the **Schrack nurse call** system for improved patient care coordination.
- Configured **Hikvision NVRs** for **security monitoring** and supported **door access control** systems to secure sensitive areas.
- Implemented the **Fracarro DTV** system and **Master Clock System**, adding essential facilities to the hospital's infrastructure.

Owner

Intelligent and Innovation Center   Damascus, Syria - Jun, 2018 - Present
- Owned and operated an **educational center** specializing in children and students aged 3 to 15 years.
- The center featured five classrooms and was staffed by six teachers and supervisors, serving over 125 students.

IT Supervisor

Syrian Private University   Damascus, Syria - Feb, 2016 - Jul, 2018
- Monitored and maintained **computer systems and networks**.
- Diagnosed and resolved **hardware and software issues**.
- Configured new user accounts and profiles.
- Ensured **optimal performance** of computer systems for users.
- Installed and configured **operating systems and applications**.

EDUCATION

Bachelor's Degree of Information Technology Engineering   **Graduation Year: 2025**
Damascus University - Damascus, Syria

SKILLS

- **DevOps & Infrastructure:** GitHub-based CI/CD, Automated Deployments, Version Control (Git), Linux Server Management (WHM/cPanel), Docker, Kubernetes, Server Monitoring,
- **Back-End & Web Development:** Laravel, PHP, WordPress (9+ sites), RESTful APIs, WebSockets (Real-time communication), Database Design/Indexing, HTML5, and CSS3.
- **Mobile Development:** Flutter, Dart, Firebase Integration, State Management, API Integration, and UI/UX Optimization.
- **ERP Implementation:** Odoo 15 & 18 (Accounting, Inventory, HR, Sales, Marketing), System Migration, Module Customization, and Business Process Automation.
- **Cybersecurity & Monitoring:** SIEM System Development (Suricata, OsQuery, eBPF), Network Security Policies, Data Protection, Hikvision NVR/CCTV, and Access Control Systems.
- **Networking & Systems:** Network Design & Configuration (Cisco, MikroTik, H3C, Ubiquiti), Firewalls, Core Switching, Fiber Optic/Cat6 Cabling, Unifi Controller, and IP Telephony (Panasonic).
- **Leadership & Management:** IT Project Management, Cross-functional Team Leadership, Technical Training & Mentorship, Supplier Relationship Management, and Strategic Negotiation.

KEY ACHIEVEMENTS

- **Custom Odoo 15 ERP Implementation**: Led a full-cycle implementation for an enterprise, optimizing business processes and automating workflows.
- **Restaurant Menu & Ordering App**: Designed a user-friendly mobile ordering system for restaurants, streamlining customer interaction.
- **SIEM Security System (Graduation Project):** Developed a cutting-edge Security Information & Event Management (SIEM) system, integrating Suricata, OsQuery, and eBPF for real-time threat detection and network monitoring.
- **Educational Center DB Management:** Web-based educational management system built using Laravel. It provides an intuitive platform for managing students, instructors, courses, departments, and certificates
- The first person to present the **3rd generation of Electric Muscle Stimulation suites, Tanita Body Composition Analyzer, and LesMills Virtual Classes** in Iraq, with the exclusive distributor PowerHouse Iraq.
- **9+ Fully functional WordPress websites**
- **5+ Android apps using Flutter and Dart**
- **More at my Portfolio**

LANGUAGES

- **Arabic:** Native
- **English:** Professional